FILE NO. L 031081 0003

EXEMPT DOCUMENT NO. 013

THE AGENCY HAS DETERMINED THIS DOCUMENT IS EXEMPT IN PART FROM PUBLIC DISCLOSURE

EXEMPT IN PART DOCUMENT

FILE CATEGORY Fos

DOCUMENT DATE 04-04-2011

ILLINOIS ENVIRONMENTAL PROTECTION AGENCY
BUREAU OF LAND/FIELD OPERATIONS SECTION
COMPLAINT INVESTIGATION FORM

Complaint #: C - 11 - 099
Date Received: 4-4-11
By: CG
BOL/FOS - Region

☒ By E-mail: ☐ By Phone: ☐ In Person; ☐ By Mail

DLPC #: 0310810003 COUNTY: Cook

Location/Facility Name: EVANSTON / EVANSTON TRANSFER STATION

Complainant [redacted] Respondent EVANSTON TRANSFER STATION

Address [redacted] Address 1711 CHURCH STREET
EVANSTON, IL 60201

Telephone #: [redacted] Telephone #: (847)833-1067

Directions to Source:

Complaint Details: THE VEOLIA WASTE TRANSFER STATION OPERATES TOO CLOSE TO RESIDENTIAL NEIGHBORHOODS. ONGOING CONCERNS INCLUDE: BLOWING LITTER, NUISANCE ODORS, DUST MIGRATING OFF SITE, AND VECTORS SUCH AS FLIES AND RATS.

☐ Refer to reverse for more details

INVESTIGATION FINDINGS

By: DONNA CZECH Date: 5-26-11 (UPDATE)

Interviewed: RYAN STRONG (SITE MANAGER) ON 3-21-11 Time: 10:00am - 12:00pm

Investigation Results (Select one of the following):

☑ Refer to inspection report dated: SEE INSPECTION REPORT DATED 3-21-11 & NARRATIVE ATTACHED.

☐ Refer to below and/or reverse for more details:

THE COMPLAINANT WAS CONTACTED BY E-MAIL ON MAY 26, 2011 REGARDING THE RESULTS OF THIS INVESTIGATION.

RECEIVED
JUN 01 2011
IEPA/BOL

RELEASABLE
JUN 02 2011
REVIEWER MD

Complainant notified of findings? ☑

Referred to:

CONFIDENTIAL

File Opened? ☐

Complaint #: C - _____

LPC #: _____

Investigation Date: _____

Complaint Details (continued): _____

Investigation Results (continued): _____

[redacted]

Illinois Environmental Protection Agency

Bureau of Land - Des Plaines

Complaint Log

Complaint ID # C11-099

BOL ID # : 0310810003 **Facility Name :** Evanston Transfer Station

Facility Address : 1711 Church Street

City : Evanston **Zip Code :** 60201 **County :** Cook

Complainant :	[redacted]	Respondent :	Evanston Transfer Station
Address :	[redacted]	Address :	1711 Church Street
City :	[redacted] State : [redacted]	City :	Evanston State : IL
Zip Code :	[redacted]	Zip :	60201
Phone :	[redacted]	Phone :	(847) 833-1067
Date Received :	4/4/2011	Received By :	CTG
Investigator:		Start Time:	
Inspect Date:		End Time:	

Complaint Details :

The Veolia waste transfer station operates too close to residential neighborhoods. Ongoing concerns include: blowing litter, nuisance odors, dust migrating off site, and vectors such as flies and rats.

Summary :

TBD

RECEIVED
JUN 01 2011
IEPA/BOL

Czech, Donna

From: Grigalauski, Chuck
Sent: Tuesday, April 05, 2011 8:02 AM
To: Czech, Donna
Subject: FW: Citizen Pollution Complaint

SOP.

-----Original Message-----
From: EPA.Pollution.Comp
Sent: Monday, April 04, 2011 9:42 AM
To: Grigalauski, Chuck
Cc: Purseglove, Paul
Subject: FW: Citizen Pollution Complaint

Hi Chuck-- forwarding complaint about Veolia transfer station in Evanston... thanks, Kurt

-----Original Message-----
From: [redacted] mailto: [redacted]
Sent: Tuesday, March 29, 2011 1:51 PM
To: EPA.Pollution.Comp
Subject: Citizen Pollution Complaint

Below is the result of your feedback form. It was submitted by [redacted]
on Tuesday, March 29, 2011 at 13:51:11

Street_Address: [redacted]

City: [redacted]

County: [redacted]

State: [redacted]

Zip: [redacted]

Home Phone: [redacted]

Owner_Company_Name: Veolia

Owner_Company_Street: 1711 Church St.

Owner_Company_City: Evanston

Owner_Company_County: Cook

Owner_Company_Zip: 60201

Air_Issues: Yes

Land_Issues: Yes

Problem_Description: The Veolia waste transfer station in Evanston operates too close to residential neighborhoods and we residents are forced to endure Veolia's lack of best

practices. Their waste transfer facility hardly keeps waste from being a nuisance and polluting the neighborhood. Actual trash sometimes blows out of the facility and gets stuck in the yards of the surrounding houses and townhouses. The waste facility is always left open and the smell is a horrible nuisance that makes it difficult to live and work in the neighborhood and on certain days can even permeate the houses and be smelled indoors. Further, there is a light dust that accumulates everywhere, including on window panes, that comes from the waste transfer station. On bright days, the dust can be seen in the air and it comes directly from the waste being dumped and stirred up at the facility. This is pollution, pure and simple. Finally, the facility attracts pests, including large black flies that swam the neighborhood in the fall, spring and summer, as well as rats that live in and around the facility and spread unhealthy pollution to nearby residents.

Times_of_Problems: The dust occurs every single day. The smell occurs most often on hot days, such as the entire months of July, August and September. Most recently, I noticed the unbearable smell on 3/28/11 at 11:30am.

Health_Affected: Don't_Know

Doctor_Consulted: No

Worked_for_Source: No

Filed_Claim: No

Contacted_Source: Yes

Outcome_of_Contact: Our residential community group has complained to Veolia directly and they have told us that they would fix the problems, but nothing has been done in at least 3 years.

Willing_to_Testify: Yes

Consent_to_Identity_Disclosure: Yes

Submit: Submit

0310810003 – Cook County
Evanston/Evanston Transfer Station

Author: Donna Czech

Narrative

A solid waste inspection was conducted at the subject site on March 21, 2011 in response to a special request from Springfield. The inspection was unannounced. Ryan Strong, the site manager, was interviewed during the inspection. There was no disagreeable odor detected on site at the time of the inspection. Odor control granules, which have a sweet smell, were being deposited directly on loads of refuse on the tipping floor. This solid material is used to control odors during the cold weather months when the water in the ceiling misting system would freeze. No apparent violations of the facility's operating permit or the applicable regulations were observed.

On April 19, 2011 there was a meeting at the subject site between Paul Purseglove, the manager of the Agency's Bureau of Land Field Operations Section (FOS) and Gregg Asciutto, the Central Region Manager for Veolia Environmental Services (Veolia), the owner and operator of the site. Also in attendance at the meeting were Chuck Grigalauski, the Regional Manager of the Agency's Des Plaines office; Donna Czech, an inspector from the Des Plaines office; and Ryan Strong, the manager of the subject site. The meeting was arranged between Mr. Purseglove and Mr. Asciutto to discuss the issues raised by the neighborhood residents and the mayor of Evanston. The meeting included a tour of the facility and of the neighboring residential streets.

During the meeting Mr. Purseglove and Mr. Asciutto developed a list of "beyond compliance" items that Veolia might consider in order to address the concerns of neighboring residents regarding nuisance odors emanating from the subject site. Some of the items discussed were:

1.) Construct a wall along the top of the berm (former railroad track) on the east side of the property to further block the view and minimize the noise for the people living in the area east of the site. There are high voltage power lines running along this berm so ComEd would have to be involved in that decision.

2.) Lower the sprinklers for the deodorant misting system so they are closer to the tipping floor.

3.) Install sound absorbing materials on the interior wall of the transfer station.

4.) Install rubber blades on the large end loaders that are used to load waste from the tipping floor into the transfer trailers.

5.) Install a drive-through plastic curtain (similar to the type used in commercial meat packing plants) that would minimize odors.

6.) Repair some minor holes in the metal walls on the north side of the building.

As of this writing, it is not known whether Veolia has agreed to implement any of the proposed items listed above. Another inspection of the subject site will be conducted by the Agency during the coming summer months.

DJC:kp:0310810003.2